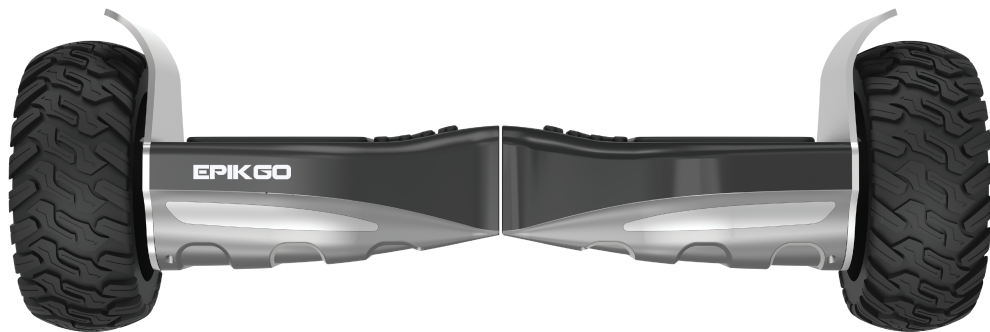
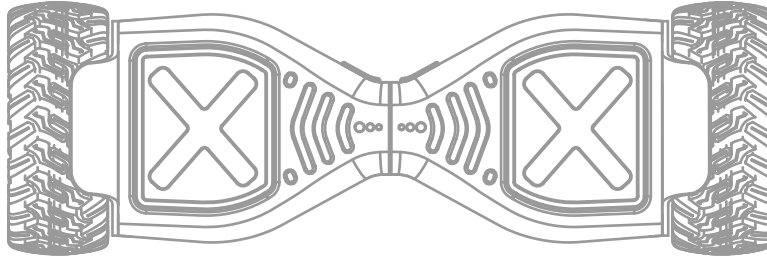


# EPIKGO

Instruction Manual and User Handbook





Tough Frame



Max Range



10 Miles/Hour



Safe Design



8.5" Wheels



Max Incline

Have a Question. Need Help?

Web: [www.epikgo.com](http://www.epikgo.com) | Email: [hello@epikgo.com](mailto:hello@epikgo.com)

Thank you for purchasing the EPIKGO!

You are about to experience a new form of transportation. Glide your way to fun with this powerful motorized board. Go **FORWARDS**, **BACKWARDS** and even in **CIRCLES**!

For your own safety, please read the manual carefully and thoroughly before operating the device. Operate only in legally designated areas. Refer to local laws before operating device.

Join the latest and most fun way to travel! Happy riding!

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## **I - GENERAL INFORMATION**

This user manual will guide you through the features and functions of your new EPIKGO. Please take a moment to read over this manual to learn how to properly operate, assemble and charge this unit before usage.

Please inspect the EPIKGO unit upon unpacking for any signs of physical damage or defects. Ensure that the EPIKGO unit is fully charged before operation. To learn how to charge the EPIKGO, please see “Charging the EPIKGO” section on page 15.

For any questions or concerns, please contact EPIKGO customer service before use or return of your EPIKGO.

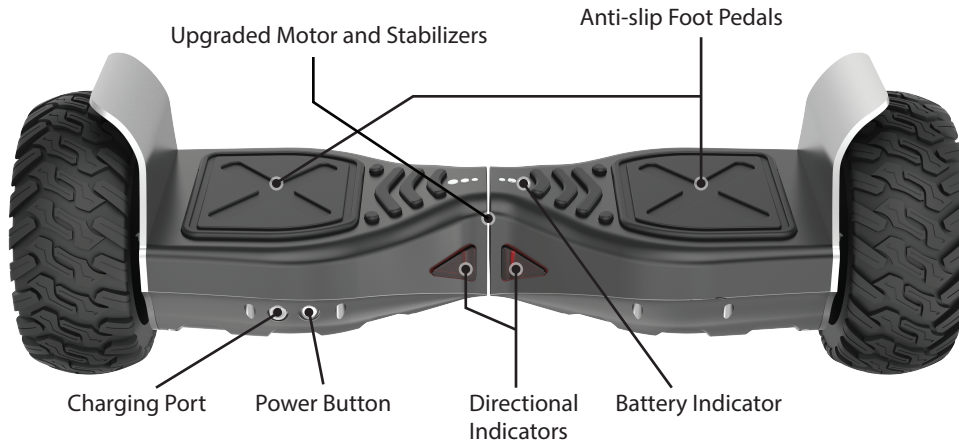
### **1.1 - ABOUT THE EPIKGO**

The EPIKGO contains a gyro-scopic motor that effortlessly adjusts to the simple movements of your weight providing a flawless riding experience. The durable board can go almost anywhere; whether its grass, dirt or pavement, the board keeps going. UL Certified, the board has gone through rigorous testing and is proven to be safe and reliable.

## 1.2 - WHAT'S IN THE BOX

- Motorized Board
- Quick Start Guide
- Instruction Manual
- Charging Cable

## 1.3 - EPIKGO DIAGRAM



## II - HOW TO RIDE

It's time to learn about the operation of your new unit! Carefully follow the instructions below as it will ensure that you have the best riding experience with your EPIKGO. Pay close attention as the information below is very important.

### 2.1 - HOW TO OPERATE

Ensure your EPIKGO is fully charged before operation. Charge time will take 2-3 hours. For detailed information on how to charge your EPIKGO, see page 15.

1. Place the unit on the ground, level in front of you.
2. Press the power button to turn on your EPIKGO. Ensure that the battery indicator light is green.
3. Using your dominant foot, step on the pedal in front of you.
4. Quickly step on the second pedal with your other foot.
5. Stay in an upright and relaxed position.
6. Maintain balance and ride away!



## 2.2 - DIAGRAM OF OPERATION

### Move Forward

Slightly shift body weight forward and point your toes downward to move the unit forward.

### Move Backward

Slightly shift body weight backwards and point your toes upwards to move the unit forward.

### Turn Left

To turn left, shift your weight to the right foot, keep right toes downwards and keep left foot stable.

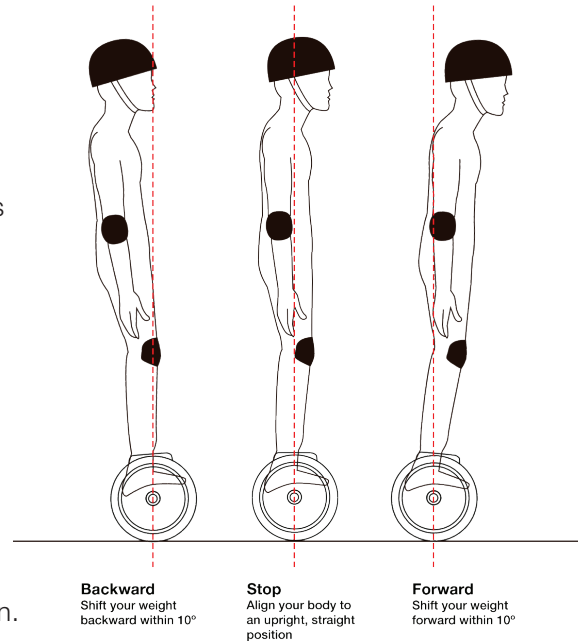
### Turn Right

To turn right, shift your weight to the left foot, keep left toes downwards and keep right foot stable.

### Spin

To spin left, shift your weight to the right foot, keep right toes downwards and keep the heel of your left foot down.

To spin right, shift your weight to the left foot, keep left toes downwards and keep the heel of your right foot down.



## **Stepping Off**

Ensure that you are on an even surface and at a complete stop. When getting off, step backwards with your dominant foot and then quickly step backwards with your other foot. Please watch your step!

## **2.3 - RESETTING**

Reset the EPKIGO if the unit begins to veer off to the left or right during your ride. Ensure that you perform the calibration test on a flat stable surface.

1. Power your EPIKIGO OFF.
2. Place the unit on a leveled surface where the wheels do not make contact with the ground.
3. Press and hold down the power button for 3-5 seconds until the caution light flashes.
4. Power your unit OFF and then power it ON again.

Your unit should now be reset. If you are still encountering issues when riding, perform the reset again before contacting customer support.

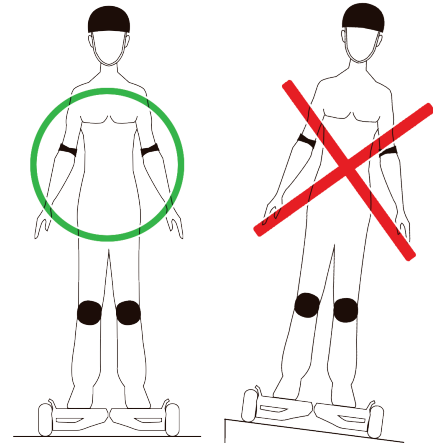
## 2.4 - OPERATION WARNINGS

- DO NOT suddenly turn when riding fast as this can cause accidents.
- DO NOT step on the center pivot point of the EPIKGO.
- DO NOT place other objects on the pedals. This can cause the unit to self-drive. Make sure that only both of your feet are on the pedals.
- DO NOT tilt your body forward or backwards beyond 10 degrees as this can cause the unit to malfunction.
- DO NOT ride on uneven or rocky surfaces as the unit may not function properly.
- AVOID hills or slopes of more than a 15 degree incline.
- AVOID riding sideways or turning on slopes.

### III - SAFE RIDING TECHNIQUES

Please follow these safe riding techniques to obtain maximum safety and pleasure while riding the EPIKGO.

1. Wear appropriate clothing. DO NOT wear anything that can get caught in the wheels.
2. It is highly recommended to wear safety gear. This includes knee pads, elbow pads, wrist braces and a helmet.
3. Wear flat shoes for stability and flexibility.
4. REMEMBER the EPIKGO provides an extra 4 inches (10cm) in height. Be cautious while going through doorways.
5. Always ride on even surfaces or smooth roads. If you encounter uneven ground, keep your legs relaxed and knees bent for balance and stability.
6. Remain at a safe speed and be aware of your surroundings. Keep a safe distance and be prepared to stop at any time.
7. Ride in areas that are open and flat. Avoid areas with slopes and high traffic until you're more comfortable riding.
8. Ride the EPIKGO where it is permitted. You MUST obey local laws and give way to pedestrians.
9. If the warning light is flashing, immediately stop riding. This is an indicator that the unit might not be able to properly



self-balance.

10. The EPIKGO is able to withstand light splashes. However, do not submerge the unit into water.

## **IV - SAFETY INFORMATION**

The EPIKGO has gone through rigorous testing to ensure safety and stability for all riders. However, there are potential hazards that can occur when using the unit, such as losing control or falling off. It is imperative that you read and follow all instructions and warnings in this User Manual in order to have the best and safest riding experience.

*By riding the EPIKGO, the rider acknowledges and accepts all personal responsibility of all risks associated with the use of the EPIKGO. These risks may include, but are not limited to, bodily injury and property damage.*

### **4.1 - PARENTAL SUPERVISION**

- The EPIKGO can be used by riders who are ages 8 and above.
- Parental/adult supervision is necessary for children under 13 years of age.
- Children must be informed of all safety instructions, warnings, and understand the potential hazards involved.
- Parents/adults should provide sufficient supervision to ensure that the child is operating the unit as explained in the manual.

## 4.2 - WARNINGS

- NEVER perform stunts or turns without checking your surroundings.
- NEVER ride backwards for long distances or at high speeds.
- NEVER allow more than one rider on the unit.
- NEVER carry heavy items while riding.
- NEVER ride in the rain, dark or dimly lit areas.
- NEVER remove your feet while riding. Your feet must remain on the pedals at all times.
- NEVER step off the unit when it is in motion. Make sure to come to a full stop before stepping off.
- NEVER allow other objects on the pedals. This may cause the EPIKGO to travel on its own and cause potential hazards.
- NEVER operate your unit near flammable vapor, liquids, dust or other fire hazards.
- NEVER ride your unit after consumption of alcohol, or drugs, including prescription medications.
- NEVER use the unit to do anything that may cause personal injury or property damage.

*\*\*\* Failure to follow the above safety warnings can increase the risk of serious injuries. Please use common sense and extra caution when operating the EPIKGO. Your safety is a priority!*

## **V - BATTERY INFORMATION**

Battery Type: Lithium-ion battery

Charging time: 2-3 hours

Voltage: 37V

Weight: 2.6 lbs (1.2kg)

Working Temperature: 5°F - 122°F (-15°C - 50°C)

Charging Temperature: 32°F - 104°F (0°C - 40°C)

### **5.1 - CHARGING THE EPIKGO**

Please follow the instructions below on how to safely charge your unit.

1. Plug the charging adapter into a wall outlet.
2. Ensure that the indicator light on the charging adapter emits a green light before plugging the other end into the EPIKGO.
3. The indicator light will now turn red. This indicates that the unit is charging.
4. The battery of the unit is fully charged when the indicator light changes from red to green.

**NOTE:**

- It will take approximately 2-3 hours to fully charge.
- Once the battery is fully charged, unplug the unit from the charging adapter. DO NOT leave it charging.
- Keep your charging environment clean, dry and free from other electronics.
- If the charging adapter or charging port has any liquid on it, DO NOT continue to charge your unit.
- Avoid charging in areas that can get extremely hot or extremely cold.
- Only use the charging adapter that was provided with the EPIKGO. If you lose or damage your charging adapter, please contact customer support.

**IMPORTANT:**

A short buzzer will sound and the system indicator will begin to flash if the unit is too hot or if the battery is overloaded. Slow down, remove yourself from the unit and power down the unit. Allow the unit to cool down. The unit will power up normally once it has time to cool down.



## **WARNING:**

- DO NOT operate the unit on a low battery. Ensure that it is sufficiently charged before operation.
- DO NOT attempt to disassemble the unit to examine the battery. Battery maintenance should only be performed by a professional.
- DO NOT touch or consume any substances leaking out of the battery. Keep away from children and animals.
- Immediately stop riding when the battery indicator is at its lowest level or starts flashing.

## **5.2 - BATTERY INDICATOR**

- Green light: Indicates that the device is sufficiently charged for operation.
- Red light: Indicates the remaining battery level is below 10%. The unit is required to be fully charged before the next riding session.

## **5.3 - RANGE PER CHARGE**

The average distance your EPIKGO can travel on a full charge is approximately 10 miles. However, there are some factors to know that can affect the distance traveled per charge.

- Speed and riding style: Frequent starts, stops, acceleration and deceleration will reduce the amount of distance for possible travel.
- Topography: Riding on smooth and flat roads will provide maximum distance. Inclines and uneven terrain will decrease your riding range.
- Weight: The weight of the rider can affect the distance traveled per charge.
- Temperature: Operating in extremely hot or cold environments can decrease the motor power.

## **5.4 - BATTERY SAFETY WARNINGS**

Please follow the battery safety guidelines listed below. Mishandling the battery may cause the battery to heat up, rupture, or ignite and cause serious injury.

### **WHEN USING THE BATTERY**

- DO NOT place the battery in high-temperature environments, in fire or in direct contact with heat.
- DO NOT store the battery inside cars, especially in hot weather.
- DO NOT place the battery in direct sunlight.
- DO NOT subject the battery to strong impacts or shocks.
- DO NOT submerge the battery in water. Keep the battery away from water or any liquids.
- DO NOT disassemble or modify the battery.
- If there are unusual changes with the battery, immediately discontinue use. Changes include an

unusual smell, feeling extremely hot, change in color, change in shape or appearing abnormal in any other way.

- Be aware of battery leakage. DO NOT rub eye if battery fluid gets onto skin or into one's eye. Ensure to rinse thoroughly with water and immediately seek medical care.

## **WHILE CHARGING**

- Only use the charging adapter provided in the package to charge the unit's battery.
- DO NOT place the battery in direct sunlight.
- DO NOT continue charging the battery if it does not sufficiently charge within 2-3 hours. This may cause the battery to overcharge, become hot, and potentially rupture or ignite.
- Only charge the battery within this temperature range: 32°F - 104°F (0°C to 40°C). Charging outside of this range will cause the battery to become hot and potentially decrease in performance and reduce the battery life expectancy.

## **VI - MAINTENANCE**

The EPIKGO should be maintained regularly to have the best possible riding experience. Follow the tips down below to keep your unit in good shape.

### **6.1 - CLEANING**

- Wipe/clean the outer shell of the unit with a dry microfiber cloth.
- Check the wheels for any debris or blockage.
- DO NOT allow liquids to get into the electrical parts of the unit.
- DO NOT otherwise subject it to strong impacts or shocks.
- DO NOT expose the battery to water or any liquids, or allow the battery to get wet.
- DO NOT place the battery on or near fires, stoves or other high-temperature locations.
- DO NOT allow liquids to get into the electrical parts of the unit.

### **6.2 - STORAGE**

Store your EPIKGO Hoverboard in a cool, dry place. It is recommended to store it indoors at a temperature of 14°F ~ 122°F (-10°C to 50°C).

## **6.3 - TRANSPORTATION**

If you plan on shipping the unit, make sure to check all laws regarding the transportation of lithium ion batteries. Lithium ion batteries are considered hazardous materials. Transportation of the unit is governed by federal, state and local laws.

International law prohibits the shipping of bare lithium ion batteries. If you are shipping your EPIKGO, you must ship it with the battery installed.

## **VII - DISPOSAL OF UNIT**

This unit must be disposed of safely and properly. Do not dispose of it with other household trash, through incineration or through the landfill. Improper disposal of the unit may result in serious injuries as the battery may heat up and ignite. There are chemical substances inside the lithium-ion battery that may present risks to the environment.

Please find an e-Waste recycling center that will properly and safely dispose of this unit. It is the rider's responsibility to dispose of their unit properly in accordance with local regulations and laws. Please check your local laws regarding the disposal of lithium-ion batteries as these regulations can vary from country, state or city.

## VIII - EPIKGO SPECIFICATIONS

### TECHNICAL SPECIFICATIONS

Weight: 30lbs

Max Incline: 18% Grade

Maximum Speed: 10mph (15km)

Wheel Diameter: 8.5 inches (22cm)

Tires: Concentrated Rubber

Battery Capacity: 4300mAh

Battery Type: Lithium-ion 4.4Ah/37V

Charging Time: 2-3 hours

Water Resistance: IP 56 Certified

Dimensions: 27.5 x 8.5 x 9.0 inches

Motor: Dual 400 Watt: Gyroscopic

Max Distance: 10 miles

Temperature: 5°F - 120°F

Max Loading Weight: 265lbs (120kg)

## **IX - WARRANTY INFORMATION**

The EPIKGO is covered under a one year limited warranty. The warranty begins from the original purchase date. The warranty covers manufacturer's defects in material or workmanship that arises under normal use for one year. Proof of purchase in the form of the original purchase order or packaging slip is required for warranty validation and reimbursement. Warranty claims must be made directly to EPIKGO.

If a defect arises and a valid claim is received within the warranty period, EPIKGO will repair the defect by using new or refurbished parts that is equivalent to new in performance and reliability OR exchange the product with a product that is new or refurbished that is equivalent to the original product. Any attempts to modify, repair, or replace the unit or any components of within the device will result in voiding any warranty and lead to malfunctions which may cause serious personal injury.

This product is not a toy and is not intended to be used by children. Minors should use it only under the direct supervision and responsibility of an adult. For your own safety, please read the manual carefully and thoroughly before operating the device. Operate only in legally designated areas. Refer to local laws before operating device.

This device is offered with a limited one-year warranty. The warranty covers material or workmanship defects that arise with your product due to a manufacturers defect. Proof of purchase in the form of the original purchase order or packaging slip is required for warranty validation and reimbursement.

Warranty claims must be made directly to the manufacturer. Please note that the manufacturer cannot be held liable for damages to your personal property resulting from any misuse or improper care and maintenance of the device. The warranty is limited to residents of the U.S.



## X. CONNECTING EPIKGO BLUETOOTH 4.0 SPEAKERS

*(Only Compatible with Epikgo Premier and Sport Plus Models.)*

- The Bluetooth module activates when your EPIKGO self balance turns on.
- The EPIKGO signal can be discovered by your phone.
- Go to your phone's settings, and enable the bluetooth features.
- As your phone searches for devices to pair with, the name EPIKGO should appear.
- Pair the two devices and play music directly through the EPIKGO's bluetooth 4.0 speakers.



Works with iOS and Android

Have a Question. Need Help?  
Web: [www.epikgo.com](http://www.epikgo.com) | Email: [hello@epikgo.com](mailto:hello@epikgo.com)

**EPIKGO**